



# WILLIAM GLASSER INTERNATIONAL

## MO Connection Newsletter

March 21, 2019

On March 21, 2019, WGI had two Member Organization meetings—one at 1300 UTC and the other at 2000UTC. Many MOs were in attendance, helping us fulfill our mission of connecting people with Choice Theory.

Those present at 1300 were:

Canada – Jean Suffield  
Australia – Susan Fleming  
UK – Geraldine Rowe  
Kuwait – Noor Mafoudha  
Saudi Arabia – Abdelaal  
India – Farida D'Silva Dias  
WGI Chair – John Cooper  
WGI ED – Kim Olver

Those Present at 2000 were:

New Zealand – Bette Blance  
Canada - Jean Suffield  
UK – Moira Oliver  
WGI Chair – John Cooper  
WGI ED – Kim Olver

Items for General discussion included: a summary of the Board's work in Cape Town, Glasser Quality School programs in each country, specific programs running in each country, creating a blog depository, ideas of fees being charged to MOs possibly based on a percentage of earnings instead of in US currency at a rate of \$20 US per person and what data is transmitted to WGI for its database at the conclusion of training.

UK – Geraldine Rowe spoke about their interest in the Glasser Quality School program because they are currently working with a school seeking that status. Jean Suffield offered to connect her with Juan Pablo Aljure who has built a GQS from the ground up. Moira Oliver has begun teaching TCOYL programs in the UK and is looking for ways to reduce the cost. There is an LD school that has had several staff put through Basic Intensive Training and in April, their PD is focus on Glasser Quality Schools.

Saudi Arabia – Very excited to report that in December after Jean Suffield's visit there, they will have 12 new instructors to spread the word of Choice Theory there. They are appreciative of Jean and the work she does there.

Canada – Jean Suffield reported some innovations Canada has made with membership. They have Gift Membership so someone can purchase membership for another, which include three resources to giver and givee. There is a VIP Business Membership, which comes with perks, including a picture and link to their own website. They continue to produce Ventures videos and podcasts on

iTunes. They are doing role play and processing for professional development in April and TCOYL is being taught there. Canada is developing lesson plans for leadership and GQS mentoring programs. They are developing GQS pages for their website and are co-sponsoring a North America conference with the US in September. Jean also reported Canada is selling the excellent book, *A Window of Certainty*, by Judith Hatswell and Rob Stones. They have also translated TCOYL into French and have a basic intensive training housed at a University there, developed by Genette Goguen and taught by WGI trainers, open to anyone with a good command of the English or French language. It is a hybrid course, meaning some is information only and the rest is facilitated role play online with a trainer.

India – Faria D’Silva Dias was pleased to report that after teaching TCOYL there, people are asking for more. They also offer a 2-hour orientation program to generate interest in Choice Theory. She has taught three basic weeks, two advanced and a certification in India recently. They have a new Basic instructor there and Farida has held two faculty programs. She is also facilitating a reading group of Glasser’s work.

Kuwait – did not make a report. The person was sitting in for Dr. Zamal and didn’t have anything to add.

Australia – Susan reported that Australia has two Glasser Quality Schools in their country. They are busy planning their September conference. They are also attempting to schedule four basic trainings that are planned and organized by Glasser Australia instead of just relying on their faculty to do that. They are also modeling a lot of what they are currently doing based on the Canadian website and membership levels. Recently, they’ve had faculty meetings via Zoom to discuss attracting younger people. They are linking with the counseling association in their country.

New Zealand – Bette reported there are two GQS in Australia and two that could be declared GQS in New Zealand but they prefer not to have the status. People would like to have a GQS Network where schools could talk with one another. There has been a shift in the exco. There is training happening in two schools using the GQS model. All have done the TCOYL program. They have monthly planning meetings to discuss what they want.

UK – Moira reported doing the first TCOYL program in the UK and has another booking coming up, which is scheduled as a PD day for a school.

US – In the absence of the US Board Chair, Kim spoke of the rebranding efforts in the US. They are working with a professional branding strategist to appeal to a broader audience, update the look and feel of the site and create new products which are created by membership, reviewed by a product development committee, with profit-sharing plans. The US is happy to share what they are doing with any interested parties but we wanted to be sure we saw growth and improvements before encouraging others to follow suit.

Suggestions:

1. Develop a discussion forum for Glasser Quality Schools on the website
2. Share blogs from other countries on the WGI site
3. Share webinars on the WGI site
4. Send out a survey to MOs for information about data and finance (Kim & John to develop)