



William Glasser International
WGI Board Meeting Minutes
Sunday, June 24, 2022 at 13:00 UTC

Zoom information: 275-698-2209

<https://zoom.us/j/2756982209>

Password: choice

Attendance

Denise Daub
Fumiko Hamada
Sonia Munoz
Meenakshi Mhambre
Bette Blance
Gymy Lim
Lynn Sumida
Eun-Jin Kim (EJ) – arrived late
Fadheelah Alzamel
Denzyl Witoobi

Apologies

Kim Olver
Shruti Tekwani

Take attendance to check quorum requirements No quorum

1. Approve May minutes
 - All present accepted the minutes
 - Flying motion for rest of board
2. Approve financial report – Kalika
 - Kalika not present
3. Quality school report – Bette Blance
 - Progress being made, but slow. Have a lot of speakers that want to speak with them
 - Addressing what the criteria for becoming a QS and how to re-certify as a QS
 - Listening to how people became to a QS
 - Possible summit for a wider audience to hear how to become a QS
 - Countries participating in the committee
 - Stephen Tracy -USA
 - Steve Hammond-USA
 - Australia – principle
 - Lynn- need information on what countries are involved and the presentations
 - Should come to the board and be sent to MOs
 - Article published in the journal
 - Bette to send list of current Quality Schools to be updated on the website
4. Research committee report– Kim (Janet Morgan)

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WGI Board Meeting Minutes
Sunday, June 24, 2022 at 13:00 UTC

<Motion> moved by Lynn, seconded by Sonia

I move that the Growing Good Mental Health qualitative research project be endorsed by WGI & support the outreach to MOs, to gather data on people's use of Choice Theory to manage their mental health during the Covid pandemic.

Research committee recommended that WGI move forward

Fumiko - 4

Sonia - 5

Meenashki - 4

Lynn – 5

***Flying motion sent on July 12th by survey**

Final votes:

Kalikamurti, Australia - 3 by flying motion

Fumiko, Japan - 4

Sonia, Colombia - 5

Meenakshi, India - 4

Hana, Kuwait - 3 by flying motion

Lynn, Canada - 5

Mohammed, Saudi Arabia - 3 by flying motion

John Brickell, UK - 3 by flying motion

5. Agenda for Japan – Fumiko

- Structure 4 ½ days in Japan
- How and when do we invite the MOs to July meeting
- How do we conduct voting while in Japan
- Schedule updates – excursions, number of registrations, etc.,

Registrations:

- 41 Registered for conference
- Deadline to go online is in July
- 15 people are coming to Japan, 12 are board members
- Japan – about 200
- Working on registration pack
- May be offering discounts for online conference

Excursion information: July 23rd & 31st

- If you are in Japan on a business visa you cannot hire a tour guide
 - Tokyo tour no longer an option (July 31st)
 - Looking into other options
- Mt. Fuji (July 23rd)
 - \$80 USD – no guide

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WGI Board Meeting Minutes
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- Not going as a group – ordinary tour bus
 - Announcements will be in Japanese
 - Peach & grape picking
 - Winery-wine testing
 - Lunch

 - Lynn- we will be looking at a schedule to be accommodating to board members who will not be there
 - 9 am – 6pm in Japan
 - US & Canada have the most time difference from Japan
 - Gummy-time zone is close (1 hour) to Japan, but cannot attend.
 - Lynn-we will be planning the time for after work
 - Flying motions
 - Information to go out for what is planned for the four days - Lynn
6. Denzyl & Lynn – presentation on updated strategic planning (attached)
- Four parts
 - Update on adjustments on vision & mission
 - Look at the values – exercise
 - Look at the themes came out of the last two meeting with MOs
 - Challenges
 - Priorities
 - Broad view of what the four days will look like

 - Comments on vision & mission statement
 - Everyone likes both the vision & mission statement
 - Bette appreciated the change of the word to “respectful”
 - Changed the word to “living” instead of “life”

 - Looking at the values
 - What comes to mind when hearing the word *inspiring*? What qualities support that word?
 - Integrity
 - Respect
 - Trust
 - Heartful
 - Role model
 - Leadership
 - Motivation
 - Support
 - Lead
 - Wanting to Improve
 - What comes to mind when hearing the word *humanity*?
 - Compassion

William Glasser International
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- Caring
- Valuing all
- Diversity
- Equality
- Inclusion
- What comes to mind when hearing the phrase *to create*?
 - Dedication
 - Innovative
 - Creative
 - Choices
 - Flexible
- What comes to mind when hearing the word *provide*?
 - Expertise
 - Integrity
 - Patience
 - Professionalism
 - Fun
 - Organization
 - Leadership
 - Warmth
- What comes to mind when hearing the phrase *to operate*?
 - Collaborative
 - Respectful
 - Connect
 - Cooperate
 - Inclusion
 - Diversity
 - Mental health
- Denzyl-Send out along with minutes a request for feedback on the values.
 - Denise-Not along with minutes.
 - Suggest a separate email about the committee report deadlines and their feedback
 -
- Themes from MO engagement (key areas)
 - Board Functioning
 - Marketing and unified Messaging
 - Relationship with MOs
 - Research and Innovation
 - Review of Products and Services
- 7. Business arising
 - Committees to provide a report by Monday, June 27th, if there is anything they wish to be addressed at July board meeting

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Farida D'Silva Dias, Chair
William Glasser International, Inc.

Kim Olver, President & Executive Director
William Glasser International, Inc.

A QR (Quick report) from the Glasser Quality School Team for May 2022

We have been meeting monthly since January 2022 with numbers of people interested in being part of the team increasing over that time. We now have 8 different countries and 28 people represented by school principals, instructors working with schools, and MO Board members on the list

We are currently hearing from schools both co verified GQS and as well as Aspiring GQS, who tell us about their journey. We are working on our vision for GQS.

Our aim is to put together information for schools that guide them to

- become a GQS
- set up research throughout the process for publication
- procedures for re accreditation
- succession planning.

Gathering the experiences of schools, reviewing the past practices and coming up with some documentation that acts as a guide will take time, but the time spent in hearing the stories is very needs satisfying for us.

WGI – BOARD MEETING

STRATEGY UPDATE -24 JUNE 2022

Connecting the world  *with Choice Theory*

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STRATEGY UPDATE



1. Updated Vision & Mission
2. Deducing the values
3. Themes from MO engagement
4. High level view of the July Board meeting

I. WGI - VISION & MISSION



Vision Statement

Inspiring emotional wellbeing and mental health for all humanity.

Mission Statement

The WORLD needs “a new model for living”

- to create individual wellbeing, fulfilling relationships & satisfying work and learning environments.*

We provide knowledge and skills, uniquely underpinned by Choice Theory® psychology, an internal model of empowerment for “how people can get along better”.

We operate through Member Organizations around the world offering culturally respectful training & innovative initiatives.

2. DEDUCING THE VALUES



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3. THEMES FROM MO ENGAGEMENT

A perspective to keep in mind is: What can and must WGI do, that the MOs cannot do?

- 1. Board Functioning**
- 2. Marketing and unified Messaging**
- 3. Relationship with Mos**
- 4. Research and Innovation**
- 5. Review of Products and Services**

3. THEMES FROM MO ENGAGEMENTS

A perspective to keep in mind is: What can and must WGI do, that the MOs cannot do?

1. Board Functioning:

- Provide effective leadership overall/globally for growth and sustainability
- Model internal control and Self Eval in all areas
- Have an effective communication model with Mos that is sustainable
- Develop clear competencies, expectations, and decision-making for key committees
- Address the challenge of engagement at the board level by MO reps and effective operations
- Have a clear operational model
- Have a viable financial model

3. THEMES FROM MO ENGAGEMENTS

A perspective to keep in mind is: What can and must WGI do, that the MOs cannot do?

2. Marketing and unified Messaging:

- Website – answer the Q – “Who is the website primarily for and for what purpose?”
- Have materials that reflect the whole organization’s branding and professional standards
- Branding – logo, collateral?

3. Relationship with Mos:

- Communication is vital with Mos and so what is needed for this on a global scale
- Support for the growth and development of Mos

4. Research and Innovation:

- What role should WGI play here vs the Mos? Should WGI engage in research directly or oversee/coordinate efforts? Should WGI develop products or...

5. Review of Products and Services:

- WGI needs to look at **what** and **how** we offer products and services, and their “fit” for today’s market

4. HIGH LEVEL VIEW OF JULY BOARD MEETING

a) Format of engagement:

- Daily sessions – physical and open zoom line
- Daily summary sessions (1 hour)
- Flying motions – to make decisions

b) Structure of 4 days

- Day 1 & 2
 - Ratifying Vision, Mission, Values,
 - Priorities & goals
- Day 3 – specialised groups
- Day 4 – report back and consolidation of strategy