

Presence: Juan Pablo Aljure, V.P. Rose-Inza Kim
John Cooper, Chair Boba Lojk
Janet Fain Morgan Stephanie Myers
Nancy Herrick Kim Olver, Executive Director
Masaki Kakitani Kalikamurti Suich
Jean Seville Suffield, Secretary

Apologies: Mirinthia Maalsdorp
Dubravka Stijacic

Kim Olver opened the meeting at 21:11 UTC

1. Approval of the Minutes

A. Meeting 61 of Friday, 18 March 2016 at 21:00 UTC

It was moved by Nancy Herrick and seconded by Masaki Kakitani that the Minutes of Meeting No: 61 held Friday, 18 March 2016 at 21:00 UTC be approved as presented.

Notation: Kalikamurti Suich and John Cooper arrived at this point in the meeting at 21:19 UTC.

RESULTS OF THE VOTE

Juan Pablo Aljure	5
Janet Fain Morgan	4
Nancy Herrick	4
Masaki Kakitani	4
Rose-Inza Kim	[Absent at this point in the meeting]
Boba Lojk	4
Stephanie Myers	4
Kalikamurti Suich	[Abstain – due to absence at 18 th March meeting.]
Jean Seville Suffield	5

RESOLUTION CARRIED

Notation: John Cooper assumed the Chair from this point in the meeting.

2. Financial Reports – Kim Olver

A. **REPORT:** Kim Olver stated that the finances were usually completed by mid-month because the board meetings were held the last Friday of the month. With changes in board meeting schedule, Denise Daub shall address the financial reports earlier in time for board meetings.

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

B. Resignation of Brian Patterson

John Cooper presented the resolution to accept the resignation of Brian Patterson since it was affirmed that he could not continue to serve on the board and resume role of Treasurer

RESOLUTION: ACCEPTANCE OF RESIGNATION OF BRIAN PATTERSON

It was moved by Stephanie Myers and seconded by Janet Fain Morgan that the resignation of Brian Patterson received on March 18, 2016 be accepted with regret.

RESULTS OF VOTE

The board members accepted the resignation of Brian Patterson with great regret.

RESOLUTION CARRIED

C. Position of Treasurer

One nomination had been put forward for this meeting. John Cooper called for further nominations to assume the position of Treasurer of WGI. There being no other nominations, the Chair called for a vote.

RESOLUTION: POSITION OF TREASURER FOR WILLIAM GLASSER INTERNATIONAL, INC.

It was moved by Jean Seville Suffield and seconded by Juan Pablo Aljure that Masaki Kakitani be elected as Treasurer of William Glasser International, Inc., effective immediately.

RESULTS OF THE VOTE

Juan Pablo Aljure	4
Janet Fain Morgan	4
Nancy Herrick	4
Masaki Kakitani	4
Rose-Inza Kim	[Absent at this point in the meeting]
Boba Lojk	4
Stephanie Myers	4
Kalikamurti Suich	4
Jean Seville Suffield	5

3. Notes on Business of Executive Meeting of Monday 11 April 2016 at 23:00 UTC

A. Oral Report & Discussion – John Cooper, Chair

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

- (1) Data for comparison concerning Finance, Budget, Training, and Membership
- (2) Continued use of Schoology for board discussion on programs, policies, and new ideas
- (3) RADAR – Special Meeting of Executive 12 May 2016 at 20:00 UTC

REPORT: John Cooper reported on the Executive Committee business with its focus on finance with a view to have other items available for comparison in the future such as budget, training, and membership. Kim Olver indicated that membership money is coming in but at a slower pace due to the membership policy going out late to member organizations and members. Denise Daub shall report financial status of accounts in time for future board meetings.

John pursued whether or not the board members wished to continue with Schoology. Juan Pablo Aljure also wondered how the board wished to interact between meetings and reviewed what had already been tried and also what is available. After some discussion, the consensus was that the board should continue with Schoology which could serve as a repository of information, list date and time of committee meetings, display posting of policies and/or programs, and offer up-to-date comments on issues being discussed. PDF and Word documents may be uploaded for feedback. Colour-coding changes by individual members is one way to follow the contributions made. Juan Pablo added that there are various settings about how one would want to receive messages. John reiterated that the Executive shall meet a week ahead of the board meeting to discuss and pursue RADAR.

Notation: Kalikamurti Suich left at this point in the meeting at 22:37 UTC due to connection issues and reconnected throughout the meeting depending on the status of the internet.

B. Executive Director's Report – Kim Olver

REPORT: Kim Olver reiterated that financial reports shall be done earlier and presented to the board members prior to each board meeting. There is an invoice from the Internal Revenue Service [IRS] for late filing by previous lawyer in the amount of \$2,500.00 so Kim shall deal with this issue.

4. Business Arising from Meeting No: 61 held 18 March 2016 at 21:00 UTC

- A. Final Revision Stage of Overview CTRTC and RT Counselling Skills – In progress
- B. Quality Schools – Revision Stages to incorporate items from document presented by Juan Pablo Aljure, work by Stephanie Myers, Nancy Herrick, Jean Seville Suffield, and Bette Blance, and documents from member organizations
- C. Time Regarding Posting on WGI Site
[Executive Members believe that the time for posting of programs and/or policies on the WGI website be fifteen [15] days for feedback from membership at large rather than the present period of one month.]

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

REPORT: John Cooper reviewed the status of the Programs which had been posted on the website. Once feedback is received, then the programs will have reached final state of implementation. A recommendation emanating from the Executive Committee Meeting is to post programs and/or policies for a period of fifteen [15] days on the website in order to receive feedback. Kalika Suich added that it may prove helpful to have an e-mail to members reminding them to go to the website and view the document(s) in question. WGI representatives may also help with reminders and with a link to the site as well so everyone can begin to become more familiar with the site and feel more connected to the international body. Board members agreed to these changes.

ACTION: Kim Olver shall insure programs and/or policies are posted for a 15 day period and shall send reminders to members via e-mail. Board reps shall do their part in alerting countries and regions under their charge to take note of the postings for review on the WGI website.

D. Ethical Guidelines - Attached with Conditions [Brian Lennon]

REPORT: Kim Olver and Jean Seville Suffield had rewritten the Ethical Guidelines /Code of Ethics and addressed the many situations that Brian Lennon had mentioned as concerns. Jean proposed that the Ethical Guidelines /Code of Ethics be read as Professional Standards which appeared to be acceptable to board members. There being no questions, John Cooper called for the vote.

RESOLUTION: ADOPTION OF PROFESSIONAL STANDARDS

It was moved by Jean Seville Suffield and seconded by Juan Pablo Aljure that William Glasser International, Inc. adopt PROFESSIONAL STANDARDS and that this document be posted on the website for feedback for a fifteen [15] day period.

RESULTS OF THE VOTE

Juan Pablo Aljure	4
Janet Fain Morgan	4
Nancy Herrick	4
Masaki Kakitani	4
Rose-Inza Kim	[Absent at this point in the meeting]
Boba Lojk	[Abstained]*
Stephanie Myers	4
Kalikamurti Suich	4
Jean Seville Suffield	5

* Boba Lojk cast an abstention vote because she indicated that she did not have sufficient information to vote on Professional Standards and could not be heard due to technical problems.

Notation: Boba Lojk left at this point in the meeting at 22:24 UTC due to poor internet connection

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

issues in that she could hear the speakers but was unable to communicate.

Notation: Rose-Inza Kim arrived at this point in the meeting at 22:24 UTC.

E. Progress Report from Board Members on countries they represent

REPORT: John Cooper asked board members to report on the work being done in their countries and/or areas they represent. A summary of each report follows:

Notation: Kalikamurti Suich connected at this point in the meeting at 22:52 UTC.

Janet Fain Morgan [US]: Janet reported that she had been inundated with data and deadlines regarding submissions for research and deferred to Nancy Herrick to report.

Nancy Herrick [US]: Nancy reported on the Faculty Retreat of WGI – US with eighteen [18] people in attendance. There was lots of discussion, a report on the Youth Council, and call for blogs for Mental Health & Happiness to be sent to Nancy Buck or Kim Olver, report of WGI site and how to navigate it, and progress with the Take Charge program in the United States.

Jean Seville Suffield [Canada]: Glasser Canada is moving on many projects: By-Law change to accommodate new Registered Head Office in Québec, Web Store with Sales and Rental Policy and Sales Agreement, Youth Group supported by two Glasser Canada board members, Letter of Intent and Membership Policy translated for Québec francophones and group in Morocco, some challenges in collecting membership with recent changes, translation into French of the Take Charge book and the Take Charge program.

Juan Pablo Aljure [Latin America]: JP reported that there are about 18 members from Colombia and that he has reached out to a school in Ecuador who is interested in Glasser Quality School ideas. The WGI programs remain stable in the school especially with specialization in teaching. The other areas of specialization are in counselling and managing.

Kalikamurti Suich [New Zealand]: Kalika speaks with Bette Blance in New Zealand every three [3] weeks and notified board members that New Zealand is holding a TEDX conference entitled "Internal Control" on September 23 – 24, 2016 in Hamilton, a town of about 7,000, in NZ. *TEDX was created in the spirit of TED's mission, "ideas worth spreading," and supports independent organizers who want to create a TED-like event in their own community. The TEDX Program is designed to help communities, organizations and individuals to spark conversation and connection through local TED-like experiences.* [Reference: <https://www.ted.com/about/programs-initiatives/tedx-program>]. In addition, Kalika commented on the friendliness of the New Zealand website.

Kalika [Australia] stated that she attended her first WGI Australia board meeting as an international representative and realized the need for closer ties with International. She reported on monetary

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

challenges, and the 2017 National Conference to be held in Newcastle, NSW from the 28th - 30th September 2017 in the Hunter Valley. The new president of WGI – Australia is Nancy Snow and the Chair of the conference is Maureen Samson who is presently a Take Charge Facilitator. Kalika also spoke to Accreditation for social workers which is best described in the feedback Kalika sent on April 14, 2016 to Nancy Herrick and Jean Seville Suffield. Here is the feedback:

With regard to this being something that people would attend and potentially get *Continuing Professional Development* [CPD] points, I think we need to look at some of the competencies required. I have attached the last document I prepared for the Australian Association of Social Workers whereby the *Basic Intensive Training* [BIT] just received accreditation on a point for hour basis. Therefore, the 27 hours of attending this course gives people 27 hours of CPD in a year where the basic number of hours is 30 per year. I am a mental health accredited SW and, as you can see in the document, I have provided information as to the way it meets the Federal Government focused psychological strategies. These are the strategies that need to be provided if I am to stay accredited as a Mental health accredited social worker. To keep this accreditation, I need to do a further 30 hours on top of the above hours. The way I have written the document means that people can use this training to claim the extra 30 hours for the MH accreditation.

I have now applied for both the Practicum and The Take Charge of Your Life to be accredited, to receive credit for training leading to Certification through the Continuing Professional Development group [CPD]. (End of Quote).

Masaki Kakitani [Japan]: Japan does not know of the work being done in other countries; however, Japan continues to sponsor workshops and training on a regular basis. There are approximately eight hundred [800] people in the organization, with 100 to 120 registered as WGI members. Japan is working on the translation of the Take Charge Program. There is a symposium by teachers being held this day of our meeting with an afternoon being devoted to role-play.

Rose-Inza Kim [Korea]: Korea shall have completed the translated of the Take Charge Program by June 2016. The Army Project is awaiting approval. The Chairs from the two professional Psychological Counselors Associations [Counselors and Youth] have promised to help with the conference so that twenty-four [24] credit hours could be awarded. There are thirty [30] presentations from foreign countries and about the same from locals. There are groups anticipated from Africa and Japan. In offering Faculty Training, the 2-Day Basic Practicum Supervisor Program [BPSP] and 2-Day Advanced Practicum Supervisor Program [APSP] shall be offered separately.

- F. Youth Council – Acceptance of the WGI – US model by International [Document attached from Shruti Tekwani may be found in Appendix A of these Minutes.]

REPORT: One of the conditions that had not been anticipated by board members was that of the Youth Council having a seat on the WGI board. After some discussion, it was agreed to accept that a Youth Council be endorsed at the international level with Stephanie Myers as Chair to oversee this dossier.

Notation: Kalikamurti Suich left at this point in the meeting at 22:46 UTC

5. New Business

- A. Exceptions to Training [CTRTC] – Kim Olver
- B. Basic Instructor Endorsement – Kim Olver

REPORT: Jean Seville Suffield and Kim Olver spoke to both items under New Business. It was clarified that the request for an exception to CTRTC training of 4 days a week for four consecutive weeks become the norm since there is flexibility already in the program of offering intensive training throughout the year especially for school groups.

Kim Olver spoke to the exceptions already provided for Endorsement at the Basic Instructor Level and Practicum Supervisor level in Canada and the United States. For those who are a fair distance from programs of Endorsement, permission was granted for instructors to oversee and co-facilitate a basic instructor-in-training to offer a basic intensive training as long as the required content is taught and the necessary paperwork and monies are submitted. The same may be done for a person seeking a Supervisor Endorsement. The challenge is to have a second instructor present. Since these options appear to be sound, it is the Executive's recommendation from its meeting of April 11, 2016 that these exceptions become the norm. Both options are to be added to the Policies and Procedures Manual in its rewriting.

ACTION: Kim Olver shall see that the changes are reflected in the final Policies and Procedures Manual. In the meantime, Nancy Herrick shall post on Schoology the appropriate forms listing the various options for the CTRTC basic and advanced intensive training programs for board members.

6. Written Committee Reports [To be accepted as received]

Oral reporting of new committee items not covered in written reports

REPORT: Janet Fain Morgan spoke briefly to the work done by the research committee. Bravo! Jean Seville Suffield shall upload the documents and the Research Policy [for members' input] on Schoology. The main purpose is to receive feedback, make revisions, and present to the board at its 20 May 2016 meeting for final passage so this Research Policy may be used in Seoul, Korea during Janet Fain Morgan's presentation. In addition, Janet spoke about the need for more sharing, for a repository for all that we are doing so everyone knows what is being done.

Notation: Kalikamurti Suich reconnected at this point in the meeting at 23:00 UTC.

William Glasser International
Board Meeting 62 MINUTES
Friday, 15 April 2016 at 21:00 UTC

DISCUSSION: Among items discussed were: information for newsletters, use of Facebook, LinkedIn, and Twitter, check of website for search engine optimization, use of a slogan such as *Hand-in-Hand* being used by Korea conference, connecting with youth groups, looking at needs in various groups such as refugees, use of peer counselling, online audio presentations, and so many ways of reaching out to others.

ACTION: Board members are to ask member organizations to use Twitter to alert everyone to celebrate the anniversary of Dr. Glasser's birth on May 11th as a way of reaching out and to increase membership and interest in the WGI website. Kim Olver shall send a memo to all members explaining the intent and also to make use of Facebook pages for a Call to Action. The #William Glasser will draw everyone to a Discussion Forum on the website, a place that may be accessed by everyone and anyone who wishes to browse.

Notation: Masaki Kakitani left at this point in the meeting at 23:41 UTC.

7. Other – No items

8. Adjournment

The meeting was adjourned on a motion by Janet Fain Morgan and seconded by Rose-Inza Kim at 23:50 UTC.

The next board meeting is scheduled for Friday, May 20, 2016 at 21:00 UTC.

Respectfully submitted by Jean Seville Suffield, Recording Secretary
Board Member, William Glasser International, Inc.

John Cooper, Chair
William Glasser International, Inc.

Kim Olver, President & Executive Director
William Glasser International, Inc.