

**WILLIAM GLASSER INTERNATIONAL, INC.**

**MEETING 63 BOARD MINUTES**

**FRIDAY, 20 May 2016 AT 21:00 UTC**

<https://global.gotomeeting.com/join/136-662-565>

**Presence:** Janet Fain Morgan  
Nancy Herrick  
Rose-Inza Kim  
Mirinthia Maalsdorp  
Stephanie Myers  
Kim Olver, Executive Director  
Dubravka Stijacic  
Jean Seville Suffield, Secretary  
Kalikamurti Suich  
Shruti Tekwani

**Apologies:** Juan Pablo Aljure, V. P.  
John Cooper, Chair  
Boba Lojk

Kim Olver opened the meeting at 21:15 UTC

**1. Approval of the Minutes**

**A.** Meeting 62 of Friday, 15 April 2016 at 21:00 UTC

**1A RESOLUTION: ACCEPTANCE OF THE MINUTES**

It was moved by Stephanie Myers and seconded by Jean Seville Suffield that the Minutes of Meeting No: 62 held Friday, 15 April 2016 at 21:00 UTC be approved as presented.

**RESULTS OF THE VOTE**

Janet Fain Morgan	[Absent at this point in the meeting]
Nancy Herrick	5
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	5
Stephanie Myers	5
Dubravka Stijacic	5
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	[Not confirmed yet as board member]

**RESOLUTION CARRIED**

**2. A. CONFIRMATION OF SHRUTI TEKWANI TO BOARD OF DIRECTORS**

**2A RESOLUTION: CONFIRMATION OF SHRUTI TEKWANI FROM THE WILLIAM GLASSER INSTITUTE – US TO THE BOARD OF DIRECTORS REPLACING BRIAN PATTERSON FOR THE REMAINING THREE [3] YEAR TERM OF OFFICE ENDING DECEMBER 31, 2018.**

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It was moved by Janet Fain Morgan and seconded by Nancy Herrick that William Glasser International, Inc. confirm Shruti Tekwani as the WGI-US representative to the Board of Directors replacing Brian Patterson for the remaining three [3] year of office ending December 31, 2018.

**RESULTS OF THE VOTE**

Janet Fain Morgan	5
Nancy Herrick	5
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	5
Stephanie Myers	5
Dubravka Stijacic	5
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	[Not confirmed yet as board member]

**RESOLUTION CARRIED**

**2. A. CONFIRMATION OF SHRUTI TEKWANI TO BOARD OF DIRECTORS**

**2A RESOLUTION: CONFIRMATION OF SHRUTI TEKWANI FROM THE WILLIAM GLASSER INSTITUTE – US TO THE BOARD OF DIRECTORS REPLACING BRIAN PATTERSON FOR THE REMAINING THREE [3] YEAR TERM OF OFFICE ENDING DECEMBER 31, 2018.**

It was moved by Janet Fain Morgan and seconded by Nancy Herrick that William Glasser International, Inc. confirm Shruti Tekwani as the WGI-US representative to the Board of Directors replacing Brian Patterson for the remaining three [3] year of office ending December 31, 2018.

**RESULTS OF THE VOTE**

Janet Fain Morgan	4
Nancy Herrick	4
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	4
Stephanie Myers	4
Dubravka Stijacic	4
Jean Seville Suffield	5
Kalikamurti Suich	4
Shruti Tekwani	[Not confirmed yet as board member]

**RESOLUTION CARRIED**

**3. Financial Reports**

- A. Report from Masaki Kakitani – Necessity of Resolution for Bank of America
- B. Resolution – Attendance of Board Members for Meetings at Conferences

**A. REPORT:** Financial Reports had been sent to board members. Kim Olver reported that Masaki Kakitani had made a suggestion that member organizations pay for trainings on a monthly basis. Due to possible costs involved, the Executive agreed to suggest payments on a quarterly basis. The least expensive way to pay is via PayPal although not all countries have this service. Nancy Herrick has provided Masaki with updates regarding investments. Board members addressed Item 3B followed by Item 3A regarding resolutions under Financial Reports.

**3B RESOLUTION: ATTENDANCE OF BOARD MEMBERS FOR MEETINGS AT CONFERENCES**

It is moved by Jean Seville Suffield and seconded by Nancy Herrick that William Glasser International, Inc. cover the cost of one extra night for board members if the conference is more than six [6] hours difference from a board member's time zone effective immediately and that this change be reflected in the Board Policy.

**DISCUSSION:** After some discussion, 3B RESOLUTION was amended to read as follows:

**3B RESOLUTION AMENDMENT: ATTENDANCE OF BOARD MEMBERS FOR MEETINGS AT CONFERENCES**

It is moved by Jean Seville Suffield and seconded by Nancy Herrick that William Glasser International, Inc. cover the cost of one extra night for board members if the conference is more than six [6] hours difference from a board member's time zone effective immediately and that this change be reflected in the Board Policy. If a board member is sharing a room, only the portion of the board member's accommodation shall be paid.

**RESULTS OF THE VOTE**

Janet Fain Morgan	5
Nancy Herrick	5
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	5
Stephanie Myers	5
Dubravka Stijacic	5
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	5

**RESOLUTION CARRIED AS AMENDED**

**3A RESOLUTION:**

It was moved by Nancy Herrick and seconded by Jean Seville Suffield that William Glasser International, Inc. authorize Denise Daub, Corporate Secretary, to close all accounts at the Bank of America, including accounts ending in 1815 and 9059.

**REPORT:** Kim Olver offered an explanation to clarify the necessity of this resolution and answered questions on the issue. The resolution was put to a vote.

**RESULTS OF THE VOTE**

Janet Fain Morgan	5
Nancy Herrick	5
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	5
Stephanie Myers	5
Dubravka Stijacic	5
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	5

**RESOLUTION CARRIED**

**C. Hosting 2018 WGI Conference in South Africa – Withdrawal Letter**

**3C RESOLUTION: ACCEPTANCE OF WITHDRAWAL OF SOUTH AFRICA  
IN HOSTING 2018 WGI CONFERENCE**

It was moved by Mirinthia Maalsdorp and seconded by Nancy Herrick that William Glasser International, Inc. accepts the withdrawal of South Africa in hosting the 2018 WGI Conference.

**DISCUSSION:** It is with much regret that the board accepts the withdrawal of South Africa in hosting the 2018 WGI Conference. Kalika Suich read the announcement that Juan Pablo Aljure had posted on Schoology. Juan Pablo Aljure had accepted, on behalf of Fundación Elegir, to host the 2018 conference in Chía, Colombia and offered buses to and from Bogotá hotels and the school. Dubravka Stijacic shall check with member organizations in Europe to see whether any one group would want to host the 2018 international conference and provide Kim Olver with a definitive answer by June 3, 2016. Fundación Elegir would require an answer from the WGI board early on since they wish to provide some material in Seoul, Korea to announce the new site for 2018. At this point, 3C RESOLUTION was put to a vote.

## RESULTS OF THE VOTE

Janet Fain Morgan	5
Nancy Herrick	4
Masaki Kakitani	[Absent at this point in the meeting]
Rose-Inza Kim	[Absent at this point in the meeting]
Mirinthia Maalsdorp	4
Stephanie Myers	4
Dubravka Stijacic	4
Jean Seville Suffield	4
Kalikamurti Suich	4
Shruti Tekwani	5

## RESOLUTION CARRIED

**Notation:** Masaki Kakitani and Rose-Inza Kim arrived at this point in the meeting at 22:04 UTC.

### 4. Notes on Business of Executive Meeting of Wednesday 11 May 2016 at 20:00 UTC

- A. Oral Report & Discussion – John Cooper, Chair
- (1) Finances: Fees and Fee Payment Schedule, Membership, Extra Night at Conferences  
and Investment Portfolio
  - (2) Final Policies: Website Sales, Professional Standards, Glasser Quality School
  - (3) Research Policy – Passage at Meeting of 15 May 2016
  - (4) Board Policy & PPM – Under revision – Jean Seville Suffield
  - (6) RADAR – Summary on Schoology by Juan Pablo Aljure
  - (7) Faculty Day at Conference in Seoul, Korea 2016: Some topics – Kim Olver
    - a) Case studies
    - b) Reality Therapy Practice
    - c) Training & Systemic Change
    - d) Faculty Role in RADAR
    - e) Currency in CT/RT/LM
    - f) Training & Technology
  - (8) Recognition of online hybrid basic intensive – Resolution Follows
  - (9) Saudi Arabia to Offer Intensive Training – In progress – Jean Seville Suffield
  - (10) Glasser Canada Initiatives: WEB STORE-RENTALS-YOUTH-TEMPLATE-  
[www.glassercanadaventures.org](http://www.glassercanadaventures.org) hosting Resource Subscription Service – Launch  
Schedule: June 1, July 1, and September 1, 2016 – Jean Seville Suffield

Item 4A was covered by resolution in 3B on page 3 of these Minutes. Kim Olver spoke to various items: policies finalized and ready for adoption, RADAR and Juan Pablo Aljure's request for long-term goals, and request of Seoul, Korea Conference to have WGI plan the Faculty Day schedule for Sunday, July 10, 2016. Kalika Suich offered to assist Kim Olver in setting a program for that day. Suggestions are listed in these Minutes. Kim Olver referenced some exciting news from Glasser Canada in offering

a Resource Subscription Service. Item 4 (9) about intensive training in Saudi Arabia was not covered during this meeting.

4A(8) RESOLUTION to adopt recognition of the online hybrid basic intensive training leading to Certification [CTRTC] was the next item to be addressed.

**4A(8)ENG RESOLUTION: WILLIAM GLASSER INTERNATIONAL RECOGNITION OF ONLINE HYBRID BASIC INTENSIVE TRAINING LEADING TO CERTIFICATION (CTRTC) ENGLISH AND FRENCH**

It is moved by Jean Seville Suffield and seconded by Nancy Herrick that William Glasser International Inc. recognize the online hybrid course, through the partnership of Ginette Goguen [The Key Associates Inc.] and the Community College of New Brunswick [Canada] and sponsored by Glasser Canada, as a *bona fide* basic intensive training leading to Certification [CTRTC] in English and French, effective January 2016 with an ongoing data collection component for a maximum period of 3 years for research which benefits WGI and all member organizations.

**4A(8)FR RESOLUTION: WILLIAM GLASSER INTERNATIONAL, INC. RECONNAISSANCE DU COURS EN LIGNE HYBRIDE DE LA FORMATION INTENSIVE DE BASE EN THÉORIE DU CHOIX MENANT À LA CERTIFICATION**

Il est proposé par Jean Séville Suffield et appuyé par Nancy Herrick que William Glasser International, Inc. reconnait le cours hybride en ligne « Formation intensive de base en Théorie du choix » développé par l'entremise d'un partenariat entre Ginette Goguen [Les Associés Clés Inc.] et le Collège communautaire du Nouveau-Brunswick [Canada] et parrainé par Glasser Canada comme une *bona fide* formation intensive de base en Théorie du choix menant à la certification [CTCTR] en anglais et en français, effectif en date du 1<sup>er</sup> janvier 2016. La Compagnie Les Associés Clés Inc. s'engage à faire la collecte des données pour une période maximale de 3 ans pour WGI de la composante de recherche en cours qui bénéficie WGI et toutes les organisations membres.

**DISCUSSION:** Jean Seville Suffield had provided a PDF document for this meeting which outlined the course. In addition, she provided background on many details of how this course developed over a period of almost a year and a half, at least, when she became involved. Zipped files of all documentation had been sent to Kim Olver and the Executive in the Fall of 2015 with subsequent samples of animation to Kim. The Executive approved the pilot project and asked that a research component be added which has been done and will continue with data collection for a 3-year period. Corrections suggested by Kim Olver have been made. Nancy Herrick and Bette Blance are presently monitoring the course which has involved several senior and basic intensive instructors in Canada in the two official languages. A copy of the resolution in French shall be sent to the Community College since both The Key Associates Inc. through Ginette Goguen and the College wish to provide a *bona fide* basic intensive training recognized by William Glasser International. During an animated

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discussion, Jean Seville Suffield fielded many questions and was supported by the comments of Nancy Herrick who has first hand knowledge of the course and Kalika Suich who has heard positive feedback from Bette Blance, a former WGI board member who co-facilitated the Take Charge Program and collecting data for that program. Kim Olver explained that the full course content and animations were not made available due to copyright issues. Yes, it would be the desire for WGI to offer such a course; however, this course is owned by Ginette Goguen, WGI Supervisor. Jean Seville Suffield has offered board members a walk-through of the site as long as it is pre-arranged with Ginette Goguen and the Community College.

Positions were made clear that some may not be able to support what they haven't experienced. It was noted that this course emanates from experienced and respected instructors and supervisors and that an element of trust is exacted whenever board members pass resolutions but have not been active participants in the process. In addition, this online hybrid offers a wealth of data for research which is extraordinary. Jean Seville Suffield requested that the English/French resolutions, considered as one, be put to a vote.

## **RESULTS OF THE VOTE**

Janet Fain Morgan	2
Nancy Herrick	5
Masaki Kakitani	4
Rose-Inza Kim	4
Mirinthia Maalsdorp	4
Stephanie Myers	[Abstention]
Dubravka Stijacic	4
Jean Seville Suffield	5
Kalikamurti Suich	4
Shruti Tekwani	4

## **RESOLUTION CARRIED**

The 4A(2a) RESOLUTION to adopt the Website Sales Policy was addressed at this point in the meeting.

### **4A(2a) RESOLUTION: WILLIAM GLASSER INTERNATIONAL, INC. ADOPTION OF WEBSITE SALES POLICY**

It was moved by Stephanie Myers and seconded by Janet Fain Morgan that William Glasser International, Inc. adopt the Website Sales Policy as presented, effective immediately.

**DISCUSSION:** Kim Olver addressed the question posed by Kalika Suich about the division of monies for e-materials at 50%-50%. It appears to be considered a 'standard' although the point was made that at this percentage, people may not be encouraged to offer products. The vote was put at this time.

## RESULTS OF THE VOTE

Janet Fain Morgan	4
Nancy Herrick	5
Masaki Kakitani	4
Rose-Inza Kim	4
Mirinthia Maalsdorp	4
Stephanie Myers	4
Dubravka Stijacic	4
Jean Seville Suffield	5
Kalikamurti Suich	2
Shruti Tekwani	4

## RESOLUTION CARRIED

**Notation:** [Dubravka Stijacic left at this point in the meeting at 22:30 UTC.](#)

The 4A(2b) RESOLUTION to adopt the Quality School Model as addressed at this point in the meeting.

### **4A(2b) RESOLUTION: WILLIAM GLASSER INTERNATIONAL, INC. ADOPTION OF THE GLASSER QUALITY SCHOOL MODEL**

It was moved by Nancy Herrick and seconded by Jean Seville Suffield that William Glasser International, Inc. adopt the Glasser Quality School Model as presented, effective immediately.

**DISCUSSION:** Nancy Herrick spoke to the model and provided the background about the WGI committee who had been involved for some time. She explained how the program is more cost effective and how one would go about initiating moving toward a GQS. Jean Seville Suffield mentioned who possibly could be mentors in Canada. Although Jean had reformatted the work and modestly contributed to corrections along with Stephanie Myers, the bulk of changes had been done by Nancy Herrick and Bette Blance with Juan Pablo's feedback and input in October 2015. Jean Seville Suffield had asked Bob Hogle of WGI - US if Glasser Canada and also hopefully WGI might adopt the Glasser Quality School Information and Rubric that the WGI - US committee has passed. Hopefully, this is forthcoming. Rose-Inza explained how Korea is addressing the Glasser Quality School in that the emphasis is on students who are taught a 16-hour program. Parents are also involved along with some of the staff who follow a basic intensive. The ways that students have taken responsibility for school life is remarkable and Rose-Inza has planned a visit to the school on the Friday of the Conference on July 8. After a few questions, the resolution was put to a vote.

## RESULTS OF THE VOTE



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Janet Fain Morgan	5
Nancy Herrick	5
Masaki Kakitani	4
Rose-Inza Kim	5
Mirinthia Maalsdorp	5
Stephanie Myers	5
Dubravka Stijacic	[Absent]
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	5

**RESOLUTION CARRIED**

The 4A(3) RESOLUTION to adopt the Research Policy was addressed at this point in the meeting.

**Notation:** [Stephanie Myers left at this point in the meeting at 23:20 UTC.](#)

**4A(3) RESOLUTION: WILLIAM GLASSER INTERNATIONAL, INC. ADOPTION OF THE RESEARCH POLICY**

It was moved by Janet Fain Morgan and seconded by Nancy Herrick that William Glasser International, Inc. adopt the Research Policy as presented, effective immediately.

**DISCUSSION:** There had been no feedback to the policy. Jean Seville Suffield had reformatted and offered a BRAVO to Janet Fain Morgan and the committee for such great work. Janet Fain Morgan reminded board members that the sum of \$500 had been set aside well over a year ago and anticipates that this money is still available. The resolution was put to a vote.

**RESULTS OF THE VOTE**

Janet Fain Morgan	5
Nancy Herrick	5
Masaki Kakitani	4
Rose-Inza Kim	5
Mirinthia Maalsdorp	5
Stephanie Myers	[Absent]
Dubravka Stijacic	[Absent]
Jean Seville Suffield	5
Kalikamurti Suich	5
Shruti Tekwani	5

**RESOLUTION CARRIED**

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**4. Notes on Business of Executive Meeting of Wednesday 11 May 2016 at 20:00 UTC**

B. Executive Director's Report – Kim Olver

**REPORT:** Kim Olver reported that she has received a receipt from the Internal Revenue Service [IRS] regarding her submission regarding the \$2,500.00 billed for late filing but has not heard anything substantive. Kim is pursuing General Liability Insurance and now wonders if WGI really needs this type of coverage. She is pursuing leads.

**5. Business Arising from Meeting No: 62 held 15 April 2016 at 21:00 UTC**

A. Posting on Schoology options for CTRTC basic and advanced intensives – Nancy Herrick

**REPORT AND DISCUSSION:** Nancy Herrick offered her experiences with Schoology with other board members exchanging their challenges. At least, more have gained access.

B. Report on Celebrating May 11<sup>th</sup> Anniversary of Dr. Glasser's Birth - Kim Olver and Stephanie Myers

**REPORT:** Kim Olver reported that many did celebrate the anniversary of Dr. Glasser's birthday and that the project was somewhat successful.

C. Report on Korea Conference – Rose-Inza Kim

**REPORT:** Rose-Inza reported that there are presently 200 registrants for the Conference with promises of another hundred. Rose-Inza Kim's aim is to reach five hundred.

6. **REPORT:** In answer to some of Masaki Kakitani's questions regarding Finances and Investment, Nancy Herrick reported that she had placed answers on Schoology for the board members to review.

**7. Adjournment**

The meeting was adjourned on a motion by Shruti Tekwani and seconded by Rose-Inza Kim at 23:35 UTC.

**Next meeting scheduled for Friday June 17, 2016 at 21:00 UTC**

Respectfully submitted by Jean Seville Suffield, Recording Secretary  
Board Member, William Glasser International, Inc.

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John Cooper, Chair  
William Glasser International, Inc.

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Kim Olver, President & Executive Director  
William Glasser International, Inc.